MICHIGAN COMMISSION ON SERVICES TO THE AGING MEETING Michigan Department of Health and Human Services Aging and Adult Services Agency St. Ignace Public Library 110 W. Spruce Street, St. Ignace, MI July 15, 2016

MINUTES

CALL TO ORDER

Commissioner Wishart called the meeting to order at 9:06 A.M. This was followed by the Pledge of Allegiance, led by Commissioner Irby.

Jon Mead, UP AAA Chief Executive Officer, provided a welcome and thanks.

COMMISSION ROLL CALL

The Commission roll call was taken and a quorum was present.

COMMISSION MEMBERS PRESENT

Dona Wishart, Matthew Adeyanju, Michael Burri, Douglas Chalgian Joan Ilardo, Gerald Irby, Kathleen LaTosch, Harold Mast, Donna Murray-Brown, Richard Ortega, Linda Strohl and Kristie Zamora.

COMMISSION MEMBERS ABSENT (excused)

Michael Sheehan.

AGING AND ADULT SERVICES AGENCY (AASA) STAFF PRESENT

Richard Kline, Dan Doezema, Carol Dye, Phil Lewis and Sarah Slocum.

VISITORS/GUESTS PRESENT

Jon Mead, Vivian Murray, Amelia Deller, Mary Ortega, Susan Steinke, Cathy Klintworth, Terry Irving, Mark Bomberg, and several other members of the public.

APPROVAL OF AGENDA

Commissioner Wishart asked for a motion to approve the agenda.

A motion was made by Commissioner Irby to approve the amended agenda. Commissioner Murray-Brown seconded the motion.

This motion was approved unanimously with a voice vote.

APPROVAL OF COMMISSION MINUTES

Commissioner Wishart asked for a motion to approve the June 17, 2016, CSA minutes.

A motion was made by Commissioner Ortega to approve the minutes, as presented. Commissioner llardo seconded the motion.

This motion was approved unanimously with a voice vote.

PUBLIC COMMENT RELATED TO AGENDA ITEMS

None.

COMMISSION CHAIR REPORT

Commissioner Wishart stated the SAC Direct Care Workers report has been distributed, noting after it went to the Governor, the legislature, the vast aging and other associated networks, two articles appeared in the Detroit Free Press that addressed direct care worker wages and lack of numbers of direct service workers.

Commissioner Wishart stated the Governor's appointments office is working on appointments and reappointments, noting if their appointment term approaches to submit their application to the Governor's office, or let her know if they have other intentions.

Commissioner Wishart thanked Commissioner Murray-Brown for her work in getting the Advocacy Committee structured to begin conversations, along with Phil Lewis, AASA's public affairs staff person who has been working closely with this group.

Commissioner Wishart thanked Michael Sheehan, and Lauren Swanson, AASA's lead to the SAC, and stated three SAC members received notice of completion of their service, with one who resigned for health reasons. The SAC Appointments Committee is in the progress of bringing on new SAC members.

Commissioner Wishart stated after the last SAC meeting, she stated members were encouraged and excited about their new Creative Aging charge.

FINANCIAL UPDATES

Phil Lewis, AASA's Public Affairs staff, stated the third quarter expenditure reports are anticipated at the end of the month, and a detailed report will be presented next month.

LEGISLATIVE UPDATE

Mr. Lewis, provided a handout on AASA's final state budget for fiscal year 2017 signed by the Governor, noting AASA received a \$2.65 million increase under the Community Services line item, with \$150K of that going for the Alzheimer's Association pilot project.

Mr. Lewis stated the revenue estimating conference and Legislature's tough choices, AASA's budget shows their commitment to older adults towards a no-wait state.

Mr. Lewis stated the total amount of state funding to date for the City of Flint's recovery from the water crisis is \$234 million, and a \$1.8 million increase for additional staff at the Grand Rapids Home for Veterans.

Mr. Lewis stated the SHIP Program, also known as Michigan's Medicare Medicaid Assistance program (MMAP), received a proposal from the U.S. Senate to cut the program by 42 percent. Advocates across the country worked to reverse this decision and it ended with a proposal to cut the program entirely, but the House restored the funding, so between the Senate and the House, none of the bills will be debated soon with the impending election. It's likely they'll pass a continuing resolution, which means funding will be flat until the resolution ends, which gives the commission until at least December 2016 to write letters to advocate for its restoration if it chooses to do so.

Mr. Lewis stated Jo Murphy, MMAP's executive director, put together a flier and talking points, which he will provide, as requested.

Mr. Lewis stated AASA is looking at with AAAs in how they are addressing the "no wait" process and the intent of how they're doing business, noting the AAA network is locally driven and they conduct business differently, but AASA is reviewing commonalities to create a statewide picture. There are still some waiting lists for meals, and more for in home services, but the community service funding increase will address the in-home services waiting lists first, and Scott Wamsley will provide additional information.

Discussion followed, and it was agreed, AAAs need to market and raise awareness of their services, in addition to low income and the impoverished, that they are available to those with higher incomes and private payers, and to address the false perception that services are only available to the poor, but is in fact, a public service.

Commissioner Wishart offered to provide an article from the March/April issue of the American Society on Aging that touches upon this issue.

Advocacy Committee Report

Commissioner Murray-Brown thanked Mr. Lewis for his assistance and support to the Advocacy Committee, along with committee members, Commissioners LaTosch, Ilardo and Mast. They will meet to discuss strategy, guiding principles and policies to help guide what the appropriate issues will be considered for CSA's advocacy efforts.

AASA Acting Executive Director Report

Acting Director Richard Kline stated there will be a BOLD Council update at a future meeting, which is an interdepartmental collaboration conducting value stream mapping to look at and improve systems and deliverables.

Director Kline stated Nancy Vreibel will replace departing MDHHS Deputy Director, Tim Becker effective July 18th.

Director Kline is working to familiarize himself further with the aging network, and is scheduled to attend a national aging conference.

Director Kline stated AASA is having a staff picnic next Friday, and Commissioners are invited.

BUSINESS ITEMS

Request for Approval of State Long Term Care Ombudsman (SLTCO) Grant
Sarah Slocum, Director, State Long Term Care Ombudsman Director, stated the
Commission approved AASA to send an RFP out for bid to carry on functions of the

SLTCO as detailed in the Older Americans Act & Older Michiganian's Act.

One bid was received, and a committee of AASA staff Scott Wamsley, Shirley Bentsen, and Samantha Wyman, DHHS contract staff, reviewed it to ensure it met all the criteria, determined the bid was acceptable, and Richard approved it to move forward.

The Michigan Advocacy Program from South Central MI won the bid. They run the Michigan Elder Justice Initiative and are an experienced and well established agency, and have been providing technical assistance to the aging network's legal programs. They will be awarded \$236K per year for a three-year period, from state & federal funds.

Commissioner Murray-Brown made a motion to approve the SLTCO grant, as presented. This motion was seconded by Commissioner Irby.

Ms. Slocum provided an overview of the SLTCO Program, and noted AASA will negotiate the contract with an effective date of October 1, 2016.

Additional discussion followed, and this motion was approved with a 12-0-0 vote.

Request for Approval of State Advisory Council on Aging Appointments

Commissioner Ortega stated he, along with Commissioners Wishart, Sheehan, Zamora and AASA staff member, Lauren Swanson, discussed and reviewed five candidate's applications, and found them all to be well suited to serve on the SAC.

A motion was made by Commissioner Zamora to approve the five SAC appointments, as presented. This motion was seconded by Commissioner Burri.

This motion was approved unanimously with a voice vote, with the exception of Commissioner Strohl, who abstained.

The commission took a break at 10:20 AM, and resumed business at 10:38 AM.

INFORMATIONAL ITEMS

FY 2017-2019 Multi Year Plan (MYP) & 2017 Area Implementation Plan (AIP) Overview

Dan Doezema provided a three-year MYP/AIP draft and highlighted several points of interest in the plans designed to be processes of systemic health care delivery.

PREVNT - New Elder Abuse Prevention Program

Cathy Klintworth, UP AAA Quality Assurance Supervisor/Elder Abuse Project Manager, stated she was previously in the BTBQ program, and was a TPAN train the trainer, noting last year she put modules together with an adult learner focus, while actively

participating in presentations using person-centered thinking, noting abuse, neglect and exploitation may not occur with active listening and support through these trainings.

Ms. Klintworth stated the team she's working with went across all 15 counties in the UP and provided elder abuse, neglect and exploitation awareness training, and she showed two very powerful commercials UPCAP produced for those wanting to report any type of elder abuse directing them to call 2-1-1.

UP 2-1-1 System Program

Terry Irving, UP AAA Administrative Services Manager/211 Call Center Supervisor, provided a handout and detailed overview of the UP's 2-1-1 system, which has fixed the problem of having to make many calls into making one call for access to information and resources through their 2-1-1 call center that uses a database of over 6000 services, including long term care, disability, and other health-related services.

MI Health Link - Integrated Care

Mark Bomberg, UP AAA Director of Long Term Care Programs, provided his experience in rolling out the MI Health Link, highlighting positives, as well as areas of improvement.

Mr. Bomberg agreed to provide his talking points.

Director Wishart asked Jon Mead, UP AAA President and Chief Executive Director, to include discussion and focus on future challenges and opportunities when he presents their Annual Implementation Plan (AIP).

<u>Update Previously Approved Funding/Grants on Associated Ongoing Activities</u>
None.

ANNOUNCEMENTS

Commissioner Wishart stated the next CSA meeting will be held at 9:00 AM, Friday August 19, 2016 in Lansing, and reminded commissioners this will be the first of two lengthy meetings with AIP presentations, noting this meeting is open to the public.

The next SAC meeting will be held at 9:30 on Thursday, October 27, 2016 in Lansing, and she asked for a volunteer commissioner to attend this meeting to represent

ADJOURN

Commissioner Wishart adjourned this meeting at 12:10 PM.